

Accessibility statement for applying for approval of a meat or food establishment by the FSA

This accessibility statement applies to the Approvals Service.

This accessibility statement applies to the [Approvals Service](#).

This application is run by the Food Standards Agency. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 400% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We have also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible. You can see a full list of any issues we currently know about in the non-accessible content section of this statement.

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- Email: fsa.communications@food.gov.uk
- Phone our Helpline: 0330 332 7149 (open 9.00am until 5pm, Monday to Friday)

We will consider your request and get back to you in 10 days.

Reporting accessibility problems with this website

We are always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we are not meeting accessibility requirements, contact:

- Email: fsa.communications@food.gov.uk
- Phone our Helpline: 0330 332 7149 (open 9.00am until 5pm, Monday to Friday)

Read [tips on contacting organisations about inaccessible websites](#).

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the [Equality Advisory and Support Service \(EASS\)](#).

If you are in Northern Ireland and are not happy with how we respond to your complaint you can contact the [Equalities Commission for Northern Ireland](#) who are responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations') in Northern Ireland.

Technical information about this website's accessibility

The Food Standards Agency is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.2](#) AA standard, due to 'the non-compliances' listed below.

Page Titled (A)

- Pages did not have titles that described the topic or purpose of the page.
- WCAG Reference: 2.4.2 Page Titled (Level A)

The same title has been used across multiple pages which means that the title cannot be used to distinguish among the pages. The page title does not reflect the contents of the page which means some users may be unable to determine the subject or purpose of page content. Screen reader users may rely on the page title along with the main page heading to identify the page and understand the page content and purpose.

Emphasised Text (A)

Information, structure, and relationships conveyed through presentation were not programmatically determined or available in text.

WCAG Reference: 1.3.1 Info and Relationships (Level A)

Bold font styling has been used to emphasise text. However, this visual distinction is not programmatically determinable for it to be presented to screen reader users.

Parsing (A)

Elements were present that did not have complete start and end tags, were not nested according to their specifications, contained duplicate attributes, or had non-unique IDs.

WCAG Reference: 4.1.1 Parsing (Level A)

The role of 'presentation' has been used on a element. This will override its semantic role as an unordered list element. This means that the child elements are not associated with a direct parent (or) element. Therefore, the semantic structure of this content may not be

programmatically determinable to assistive technologies for it to be presented to users.

Labels did not sufficiently describe the topic or purpose of the content.

WCAG Reference: 2.4.6 Headings and Labels (Level AA)

The buttons labels do not clearly describe the component purpose. Multiple controls have the same label, so their individual purpose is not able to be determined from the label alone. Screen reader users encountering the link out of context, for example, when filtering the page by element type, will have to switch navigational methods, and search through the surrounding page content to identify the purpose of the buttons.

Link Purpose (Link Only) (AAA)

A mechanism was not available to allow the purpose of each link to be identified from link text alone.

WCAG Reference: 2.4.9 Link Purpose (Link Only) (Level AAA)

Disproportionate burden

Currently, we have not made any disproportionate burden claims.

Content that is not within the scope of the accessibility regulations

Currently, we have not identified any content that is not within scope of the accessibility regulations.

Preparation of this accessibility statement.

This statement was prepared on 25 February 2025. It was last reviewed on 25 February 2025.

This service was last tested on 25 February 2025. A test was carried out by Digital Accessibility Centre (DAC) on 25 April 2023. We will update this statement as soon as the issues are rectified.