

# Heineken UK recalls Newcastle Brown Ale 550ml because of the presence of glass fragments

Heineken UK is recalling Newcastle Brown Ale 550ml because there has been a small number of reports of the presence of glass fragments upon opening the bottles.

## Product details

### Newcastle Brown Ale

Pack size	550ml bottle
Batch code	L4321, L4322, L4323, L4324, L4325, L4326
Best before	30 November 2025

## Risk statement

There is a risk that the presence of glass fragments may cause injury.

## Action taken by the company

Heineken UK is recalling the above product. Point of sale notices will be displayed in all retail stores that are selling this product. These notices explain to customers why the products are being recalled and tell them what to do if they have bought the product. Please see the attached notice.

PDF

[View Customer notice: Heineken UK recalls Newcastle Brown Ale 550ml as pdf\(Open in a new window\)](#) (82.35 KB)

## Our advice to consumers

If you have bought any of the above product do not drink it. Instead, return it to the store from where it was bought for a full refund. For more information contact:  
[consumercare@heineken.co.uk](mailto:consumercare@heineken.co.uk)

## About product recalls and withdrawals

If there is a problem with a food product that means it should not be sold, then it might be 'withdrawn' (taken off the shelves) or 'recalled' (when customers are asked to return the product). The FSA issues Product Recall Information Notices to let consumers and local authorities know about problems associated with food. In some cases, a 'Food Alert for Action' is issued. This provides local authorities with details of specific action to be taken on behalf of consumers.

Ref: FSA-PRIN-05-2025

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