

# TriOn Pharma recalls Aactive D3 2000iu/ml supplements because of excess levels of Vitamin D3

TriOn Pharma is recalling two food supplement products. Aactive D3 Drops and Aactive D3 Solution because they contain higher levels of vitamin D3 than written on the label.

This alert was published on Wednesday 8 January 2025 and updated on Thursday 9 January 2025 with a point of sale notice featuring product images.

## Product details

### Aactive D3 2,000iu/ml Oral Drops

Pack size	20ml
Batch code	LS23317
Best before	November 2025

### Aactive D3 2,000iu/ml Oral Solution

Pack size	50ml
Batch code	LS23318
Best before	November 2025

## Risk statement

High levels of vitamin D3 have been found in the products listed above.

Excessive intakes of vitamin D can cause various adverse health effects because of hypercalcaemia (high blood calcium level). Symptoms and signs may include anorexia, nausea, vomiting, weakness, lethargy, constipation and non-specific aches and pains, as well as thirst, polyuria, weight loss and cardiac dysrhythmias.

## Action taken by the company

TriOn Pharma is recalling the above products. Point of sale notices will be displayed in all retail stores that are selling these products. These notices explain to customers why the products are being recalled and what to do if they have bought the products. Please see the attached notice. PDF

[View Customer notice: Aactive D3 2,000iu/ml Oral Drops and Oral Solution as pdf\(Open in a new window\)](#) (143.47 KB)

## **Our advice to consumers**

If you have bought any of the above products do not consume them. Instead, return them to the store from where they were bought for a full refund. For more information contact TriOn Pharma on 02392 255770 or [info@trionpharma.co.uk](mailto:info@trionpharma.co.uk)

### **About product recalls and withdrawals**

If there is a problem with a food product that means it should not be sold, then it might be 'withdrawn' (taken off the shelves) or 'recalled' (when customers are asked to return the product). The FSA issues Product Recall Information Notices to let consumers and local authorities know about problems associated with food. In some cases, a 'Food Alert for Action' is issued. This provides local authorities with details of specific action to be taken on behalf of consumers.

Ref: FSA-PRIN-01-2025

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