

itsu (grocery) recalls frozen itsu Sizzling Pork Gyoza because it may contain pieces of plastic

itsu (grocery) is recalling frozen itsu sizzling pork gyoza because it may contain small pieces of plastic. The possible presence of plastic makes this product unsafe to eat.

4 May 2024 - Updated only to include refreshed customer notice.

Product details

itsu sizzling pork gyoza

Pack size	240g
Best before	08 March 2025

Risk statement

This product may contain small pieces of plastic which makes it unsafe to eat.

Action taken by the company

itsu (grocery) is recalling the above product from customers. The company has also issued a recall notice to its customers. These notices explain to customers why the product is being recalled and what to do if they have bought the product. Please see the attached notice. PDF

[View Customer Notice: Itsu Sizzling Pork Gyoza as pdf\(Open in a new window\)](#) (212.49 KB)

Our advice to consumers

If you have bought the above product do not eat it. Please send a photograph of the best before date to customerservice@itsugrocery.com or write to them at itsu (grocery), Partnership House, Carlisle Place, London, SW1P 1BX. For more information contact itsu on 0333 224 9510.

About product recalls and withdrawals

If there is a problem with a food product that means it should not be sold, then it might be 'withdrawn' (taken off the shelves) or 'recalled' (when customers are asked to return the product). The FSA issues Product Recall Information Notices to let consumers and local authorities know about problems associated with food. In some cases, a 'Food Alert for Action' is issued. This provides local authorities with details of specific action to be taken on behalf of consumers.

Ref: FSA-PRIN-19-2024

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