Iceland Foods recalls Cathedral City Cheese & Ham Gratin because of contamination with Listeria monocytogenes

Iceland is recalling Cathedral City Cheese & Ham Gratin because Listeria monocytogenes has been found in the product.

Product details

Cathedral City Cheese & Ham Gratin

Pack size	400g
Best before	02 May 2024

Risk statement

The product listed above is contaminated with Listeria monocytogenes which can cause illness if consumed.

Symptoms caused by this organism can be similar to flu and include high temperature, muscle ache or pain, chills, feeling or being sick and diarrhoea. Some people are more vulnerable to listeria infections, including those over 65 years of age, pregnant women and their unborn babies, babies less than one month old and people with weakened immune systems.

Action taken by the company

Iceland Foods is recalling the above product and has issued point-of-sale notices to their customers. These notices explain to customers why the product is being recalled and tell them what to do if they have bought the product. Please see the attached notices.

View Customer notice: Iceland Cathedral City ham and cheese gratin as pdf(Open in a new window) (315.41 KB)

Our advice to consumers

If you have bought the above product do not eat it. Instead, return it to the store from where it was bought for a full refund (with or without a receipt). For more information contact Iceland customer care on 0800 328 0800.

About product recalls and withdrawals

If there is a problem with a food product that means it should not be sold, then it might be 'withdrawn' (taken off the shelves) or 'recalled' (when customers are asked to return the product).

The FSA issues Product Recall Information Notices to let consumers and local authorities know about problems associated with food. In some cases, a 'Food Alert for Action' is issued. This provides local authorities with details of specific action to be taken on behalf of consumers.

Ref: FSA-PRIN-27-2023

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