

# Tesco recalls Tesco Free From Bran Flakes because of undeclared milk and hazelnut

Tesco is recalling Tesco Free From Bran Flakes because some packs may contain a small amount of another cereal variant (chocolate pillows) that contain milk and hazelnut (nuts) which are not mentioned on the label. This means the product is a possible health risk for anyone with an allergy or intolerance to milk or milk constituents and/or an allergy to hazelnut (nuts).

## Product details

### Tesco Free From Bran Flakes

<b>Pack size</b>	300g
<b>Best before</b>	26 May 2024

## Risk statement

**Allergen(s):** Milk and Hazelnut (nuts)

This product may contain milk and hazelnut (nuts) making it a possible health risk for anyone with an allergy or intolerance to milk or milk constituents and/or an allergy to hazelnut (nuts).

## Action taken by the company

Tesco is recalling the above product from customers and has been advised to contact the relevant allergy support organisations, which will tell their members about the recall. The company has also issued a recall notice to its customers. These notices explain to customers why the product is being recalled and tell them what to do if they have bought the product. Please see the attached notice.

PDF

[View Customer Notice - Tesco Free From Bran Flakes 300g as pdf\(Open in a new window\)](#)  
(85.46 KB)

## Our advice to consumers

If you have bought the above product and have an allergy or intolerance to milk or milk constituents and/or an allergy to hazelnut (nuts) do not eat it. Instead, return it to a Tesco store for a full refund, no receipt is required. For further details please contact Tesco customer services on 0800 505 555.

## **About allergy alerts**

Sometimes there will be a problem with a food product that means it should not be sold. Then it might be 'withdrawn' (taken off the shelves) or 'recalled' (when customers are asked to return the product). Sometimes foods have to be withdrawn or recalled if there is a risk to consumers because the allergy labelling is missing or incorrect or if there is any other food allergy risk. When there is a food allergy risk, the FSA will issue an Allergy Alert.

Ref: FSA-AA-17-2023

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