

Consumer Insights Tracker – Monthly Bulletin (May 2022)

Background

The Consumer Insights tracker provides up-to-date findings each month on consumer behaviour and attitudes in relation to the following topics:

- Food insecurity (including food affordability)
- Food availability
- Consumer concerns in relation to food
- Confidence in the food supply chain and the Food Standards Agency (FSA) as a regulator

This monthly bulletin summarises the key findings for each of these topics from wave 10 of the survey (conducted 13th-16th May 2022).

Monthly data tables are available to download via the [FSA's data catalogue](#). Tracker bulletins dating back to April 2022 are available to view via the [Consumer Insights tracker webpage](#). More detailed commentary, and timeseries analysis is published periodically on the [Consumer Insights tracker webpage](#).

Methodology

The Consumer Insights tracker survey is conducted online via i:Omnibus (provided by Ipsos UK) with a representative sample of approximately 2,000 adults, aged 16-75, living in England, Wales and Northern Ireland.

The data is weighted to represent this population on the key demographics of age, gender, working status and social grade. Further details on the survey methodology can be found in the [full publication reports](#).

Throughout this bulletin, where 'significantly' is used to describe a change over time, it refers to a statistically significant increase or decrease (at the 95% confidence level).

Key Findings

Food Affordability and Food Insecurity

In May 2022:

- 17% of participants reported that they had used a food bank or food charity in the last month. This is significantly higher than the previous month (14%, April 2022) and is significantly higher than the year prior (11%, May 2021) and significantly higher than when tracking began in April 2020 (8%).
- 28% of participants reported that they had skipped a meal or cut down the size of their meals because they did not have enough money to buy food in the last month. This is significantly higher than the previous month (23%, April 2022); also, it is significantly higher

than the year prior (May 2021, 22%) and is significantly higher than when tracking began in April 2020 (18%).

- 34% of participants reported feeling worried about being able to afford food in the next month. This is not significantly different to the previous month (33%, April 2022); however, this is significantly higher than May 2021 (20%). This is also significantly higher than when tracking began in April 2020 (28%).
- 82% of participants reported feeling concerned about food prices and this is not significantly different to the previous month (84%, April 2022). There has been a significant increase in consumer concern over food prices since November 2021 when tracking for this question began (71%).
- 74% of participants reported that their shopping had 'got more expensive' in the past week. This is not significantly different compared to the previous month (75%, April 2022) but is significantly higher than when tracking began in September 2021 (49%).

Food Availability

- In May 2022, 33% of participants reported feeling worried about there not being enough food available for them/their household to buy in the next month. This is not significantly different to the previous month (32%, April 2022) but is significantly higher than the same month last year (19%, May 2021). However, this was not significantly different to when tracking began in April 2020 (31%).

Concerns about the Food Industry

- 58% of participants reported feeling concerned about the healthiness of the food in their personal diet in May 2022. This is significantly higher than the previous month (54%, April 2022). When tracking began in November 2021, 53% reported feeling concerned about the healthiness of food in their diet.
- 61% of participants reported feeling concerned about animal welfare in the food industry in May 2022. This is not significantly different from the previous month (60%, April 2022). When tracking began in November 2021, 62% reported feeling concerned about animal welfare in the food industry.
- 59% of participants reported feeling concerned about sustainability/the impact of food production on the environment in May 2022. This is not significantly different to the previous month (60%, April 2022). When tracking began in November 2021, 62% reported feeling concerned about the impact of food production on the environment.

In May 2022:

- 42% of participants felt concerned about the safety of food produced in the UK, compared to 55% who felt concerned about the safety of food imported from outside the UK
- 43% of participants felt concerned about the quality of food produced in the UK, compared to 54% who felt concerned about the quality of food imported from outside the UK.

Confidence in the Food Supply Chain

- The proportion of participants who reported that they were 'confident' in the food supply chain was 65% in May 2022. This is significantly lower than when tracking began in October 2021 (74%), but not different to the previous month; 67% (April 2022).

In May 2022:

- 77% of participants felt confident that those involved in the food supply chain in the UK ensure that food is safe to eat. This proportion is significantly lower than when tracking

- began in November 2021 (80%).
- 71% of participants felt confident that those involved in the food supply chain in the UK ensure food is of a high quality. This proportion is significantly lower than when tracking began in November 2021 (74%).
 - Half of participants (50%) felt confident that those involved in the food supply chain in the UK ensure that there are affordable food options for everyone. This proportion has significantly decreased since tracking began in November 2021 (57%).
 - 68% felt confident that those involved in the food supply chain in the UK ensure there is enough food available for people to eat. This proportion is in line with figures from when tracking began in November 2021 (70%).

Confidence and Trust in the FSA

- 62% of participants reported that they trust the FSA to do its job in May 2022. This figure has remained broadly stable since tracking began in November 2021 (61%).

In May 2022, most participants felt confident that the FSA:

- Can be relied upon to protect the public from food-related risks (73%)
- Is committed to communicating openly with the public about food-related risks (69%)
- Takes appropriate action if a food-related risk is identified (76%)

Each of these measures has remained broadly stable since tracking began in November 2021.

If you'd like further information on the data provided in this bulletin, please contact the FSA's Social Science Team at socialscience@food.gov.uk.