Ardo NV recalls Ardo Fruitberry mix because Hepatitis A has been found in the product.

Ardo NV is recalling Ardo Fruitberry mix because Hepatitis A has been found in the product, which makes the product unsafe to eat.

Product details

Ardo Fruitberry mix

Pack size	1kg
Lot number	58622130
Best before	November 2024

Ardo Fruitberry mix

Pack size	1kg
Lot number	58622131
Best before	November 2024

Ardo Fruitberry mix

Pack size	2.5kg
Lot number	58622131
Best before	May 2024

Risk statement

This product is contaminated with Hepatitis A. Symptoms caused by Hepatitis A usually include fever, nausea, abdominal cramps, diarrhoea, dark-coloured urine and jaundice (a yellowing of the skin).

Action taken by the company

Ardo is recalling the above product. Point of sale notices will be displayed in all retail stores that are selling this product. These notices explain to customers why the product is being recalled and tell them what to do if they have bought the product. Please see the attached notice. PDF

View Customer notice - Ardo Frozen Fruitberry Mix as pdf(Open in a new window) (80.07 KB)

Our advice to consumers

If you have bought this product do not eat it. Instead, return it to the store from where it was bought for a full refund.

About product recalls and withdrawals

If there is a problem with a food product that means it should not be sold, then it might be 'withdrawn' (taken off the shelves) or 'recalled' (when customers are asked to return the product). The FSA issues Product Recall Information Notices to let consumers and local authorities know about problems associated with food. In some cases, a 'Food Alert for Action' is issued. This provides local authorities with details of specific action to be taken on behalf of consumers.

Ref: FSA-PRIN-51-2022

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