

# Unilever recalls Viennetta Vanilla because allergens are not listed in English

Unilever are recalling Viennetta Vanilla because milk and soya are not listed in English on the label. This means the product is a possible health risk for anyone with an allergy or intolerance to milk or milk constituents and/or an allergy to soya. This is a result of a labelling error which means allergens and product information are in Spanish. This only affects products sold at Tesco stores in the UK.

## Product details

### Viennetta Vanilla (Vainilla)

|             |              |
|-------------|--------------|
| Pack size   | 650ml        |
| Batch code  | L4031BC020   |
| Best before | January 2026 |

## Risk statement

**Allergen(s):** Milk and Soya

This product contains milk and may contain soya making it a possible health risk for anyone with an allergy or intolerance to milk or milk constituents and/or an allergy to soya.

## Action taken by the company

Unilever is recalling the above product from customers and has contacted the relevant allergy support organisations, which will tell their members about the recall. The company has also issued a point-of-sale notice to its customers. These notices explain to customers why the PDF

[Gweld Consumer notice: Unilever recalls Viennetta Vanilla because allergens are not listed in English as pdf\(Open in a new window\)](#) (866.85 KB)

## Our advice to consumers

If you have bought the above product and have an allergy or intolerance to milk or milk constituents and/or an allergy to soya, do not eat it. Instead, contact the Unilever careline team for further guidance on 0800146252 or email [ukicare@unilever.com](mailto:ukicare@unilever.com).

## About allergy alerts

Sometimes there will be a problem with a food product that means it should not be sold. Then it might be 'withdrawn' (taken off the shelves) or 'recalled' (when customers are asked to return the product). Sometimes foods have to be withdrawn or recalled if there is a risk to consumers

because the allergy labelling is missing or incorrect or if there is any other food allergy risk. When there is a food allergy risk, the FSA will issue an Allergy Alert.

Ref: FSA-AA-15-2024

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