

# Lidl recalls various Tower Gate cookies because of the possible presence of metal

Lidl is recalling various Tower Gate Cookies because they may contain pieces of metal. The possible presence of metal makes these products unsafe to eat.

## Product details

### Tower Gate Soft Baked Cookies Triple Chocolate

<b>Pack size</b>	210g
<b>Best before</b>	12 December 2024

### Tower Gate Soft Baked Cookies Lemon

<b>Pack size</b>	210g
<b>Best before</b>	13 December 2024

### Tower Gate Chocolate Chip Cookies

<b>Pack size</b>	150g
<b>Best before</b>	14 December 2024

## Risk statement

These products may contain pieces of metal which makes them unsafe to eat.

## Action taken by the company

Lidl is recalling the above products. Point of sale notices will be displayed in all retail stores that are selling these products. These notices explain to customers why the products are being recalled and tell them what to do if they have bought the products. Please see the attached notices.

PDF

[Gweld Customer notice: Lidl GB recalls Tower Gate Soft Baked Cookies and Choc Chip Cookies as pdf\(Open in a new window\)](#) (874.69 KB)

PDF

[Gweld Customer notice: Lidl Ireland and Northern Ireland recalls Tower Gate Choc Chip Cookies as pdf\(Open in a new window\)](#) (633.89 KB)

## Our advice to consumers

If you have bought the above products do not eat them. Instead, return them to the store from where it was bought for a full refund. Any customers with queries or concerns can contact Lidl Customer Services on 0203 966 5566 or [customer.care@lidl.co.uk](mailto:customer.care@lidl.co.uk) for GB or 0289 568 4888 for NI.

## Related alerts

- [FSA-PRIN-06-2024-update-1: Update: Lidl recalls various cookies because of the possible presence of metal](#)

## About product recalls and withdrawals

If there is a problem with a food product that means it should not be sold, then it might be 'withdrawn' (taken off the shelves) or 'recalled' (when customers are asked to return the product). The FSA issues Product Withdrawal Information Notices and Product Recall Information Notices to let consumers and local authorities know about problems associated with food. In some cases, a 'Food Alert for Action' is issued. This provides local authorities with details of specific action to be taken on behalf of consumers.

Ref: FSA-PRIN-06-2024

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