Chiltern Artisan recalls Chilli Sticks because of contamination with E. Coli

Chiltern Artisan has taken the precautionary step of recalling Chiltern Artisan Chilli Sticks because E. Coli has been found in some of the products. The use-by date is also not displayed on the product packaging, making the product unsafe to eat.

Product details

Name: Chiltern Artisan Chilli Sticks

Pack size	All sizes
Use by	: All use by dates where a use-by date is displayed

Risk statement

The presence of Shiga toxin-producing E. coli in some of the product listed above and the use-by date is also not displayed on the product packaging making it unsafe to eat

Symptoms caused by STEC organisms include severe diarrhoea (including bloody diarrhoea), abdominal pain, and sometimes haemolytic uremic syndrome, (HUS), a serious condition that can lead to kidney failure and can be fatal.

Action taken by the company

Chiltern Artisan is recalling the above product. Point of sale notices will be displayed where the products were sold. These notices explain to customers why the products are being recalled and tell them what to do if they have bought the products.

PDF

Gweld Customer notice: Chiltern Artisan recalls Chilli sticks as pdf(Open in a new window) (84.46 KB)

Our advice to consumers

If you have bought the above product do not eat it. Instead return it to the store from where it was bought for a full refund. Ensure the products is thoroughly wrapped and does not come into contact with any other foods. Wash your hands, equipment, utensils and surfaces that may have come into contact with the product thoroughly.

About product recalls and withdrawals

If there is a problem with a food product that means it should not be sold, then it might be 'withdrawn' (taken off the shelves) or 'recalled' (when customers are asked to return the product). The FSA issues Product Withdrawal Information Notices and Product Recall Information Notices to let consumers and local authorities know about problems associated with food. In some cases, a 'Food Alert for Action' is issued. This provides local authorities with details of specific action to be taken on behalf of consumers.

Ref: FSA-PRIN-52-2023

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