

Hotel Chocolat recalls Hotel Chocolat Choose Your Poison because it may contain pieces of glass

Hotel Chocolat recalls Hotel Chocolat Choose Your Poison because it may contain pieces of glass. The possible presence of glass makes this product unsafe to eat. The affected product is sold at Hotel Chocolat stores, online and at John Lewis stores.

Product details

Hotel Chocolat Choose Your Poison

| | |
|--------------------|-------------------------|
| Pack size | 160g |
| Lot number | 23205, 23206, and 23207 |
| Best before | January 2024 |

Risk statement

This product may contain pieces of glass which makes it unsafe to eat.

Action taken by the company

Hotel Chocolat is recalling the above product. Point of sale notices will be displayed in all retail stores that are selling this product. These notices explain to customers why the product is being recalled and tell them what to do if they have bought the product. Please see the attached notice. PDF

[Gweld Customer notice: Hotel Chocolat Choose Your Poison as pdf\(Open in a new window\)](#)
(136.73 KB)

Our advice to consumers

If you have bought the above product do not eat it. Instead, return it to the store from where it was bought for a full refund. For further information contact Hotel Chocolat at help@hotelchocolat.com

About product recalls and withdrawals

If there is a problem with a food product that means it should not be sold, then it might be 'withdrawn' (taken off the shelves) or 'recalled' (when customers are asked to return the product).

The FSA issues Product Withdrawal Information Notices and Product Recall Information Notices to let consumers and local authorities know about problems associated with food. In some cases, a 'Food Alert for Action' is issued. This provides local authorities with details of specific action to be taken on behalf of consumers.

Ref: FSA-PRIN-35-2023

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