Hotel Chocolat recalls Hotel Chocolat Choose Your Poison because it may contain pieces of glass

Hotel Chocolat recalls Hotel Chocolat Choose Your Poison because it may contain pieces of glass. The possible presence of glass makes this product unsafe to eat. The affected product is sold at Hotel Chocolat stores, online and at John Lewis stores.

Product details

Hotel Chocolat Choose Your Poison

Pack size	160g
Lot number	23205, 23206, and 23207
Best before	January 2024

Risk statement

This product may contain pieces of glass which makes it unsafe to eat.

Action taken by the company

Hotel Chocolat is recalling the above product. Point of sale notices will be displayed in all retail stores that are selling this product. These notices explain to customers why the product is being recalled and tell them what to do if they have bought the product. Please see the attached notice. PDF

Gweld Customer notice: Hotel Chocolat Choose Your Poison as pdf(Open in a new window) (136.73 KB)

Our advice to consumers

If you have bought the above product do not eat it. Instead, return it to the store from where it was bought for a full refund. For further information contact Hotel Chocolat at help@hotelchocolat.com

About product recalls and withdrawals

Os oes problem gyda chynnyrch bwyd sy'n golygu na ddylid ei werthu, gellid ei 'dynnu yn ôl' (ei dynnu oddi ar y silffoedd) neu ei 'alw yn ôl' (pan ofynnir i gwsmeriaid ddychwelyd y cynnyrch). Mae'r Asiantaeth Safonau Bwyd yn cyhoeddi Hysbysiadau Galw Cynnyrch yn Ôl i roi gwybod i ddefnyddwyr ac awdurdodau lleol am broblemau sy'n gysylltiedig â bwyd. Mewn rhai achosion, cyhoeddir 'Rhybudd Bwyd Er Gweithredu'. Mae hyn yn rhoi gwybod i awdurdodau lleol am gamau penodol i'w cymryd ar ran defnyddwyr. Ref: FSA-PRIN-35-2023

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