

# Ossa recalls Ossa Organic Chicken Bone, Beef Bone and Vegetable broth because of a labelling error showing an incorrect use-by date label.

Ossa organic is recalling Ossa Organic Chicken Bone, Beef Bone and Vegetable Broth because of a labelling error which shows an incorrect use-by date, making them unsafe to eat.

## Product details

### Ossa Organic Chicken Bone Broth

<b>Pack size</b>	500g
<b>Batch code</b>	2204
<b>Use by</b>	05 November 2023

### Ossa Organic Beef Bone Broth

<b>Pack size</b>	500g
<b>Batch code</b>	2203
<b>Use by</b>	05 November 2023

### Ossa Organic Vegetable Broth

<b>Pack size</b>	500g
<b>Batch code</b>	2114
<b>Use by</b>	05 November 2023

## **Risk statement**

An extended date was put on the product, making it unsafe for consumers to eat.

## **Action taken by the company**

Ossa Organic is recalling the above products from customers. The company has also issued a point-of-sale notice to its customers. These notices explain to customers why the product is being recalled and tells them what to do if they have bought the product. Please see attached notice. PDF

[Gweld Customer Notice: Ossa Chicken, Beef and Vegetable Broth Products as pdf\(Open in a new window\)](#) (108.5 KB)

## **Our advice to consumers**

If you have bought any of the above products do not eat them. Instead, return them to the store from where they were bought for a full refund, no receipt is required. If you would like any further information, please contact [hello@ossaorganic.com](mailto:hello@ossaorganic.com).

## **About product recalls and withdrawals**

If there is a problem with a food product that means it should not be sold, then it might be 'withdrawn' (taken off the shelves) or 'recalled' (when customers are asked to return the product). The FSA issues Product Withdrawal Information Notices and Product Recall Information Notices to let consumers and local authorities know about problems associated with food. In some cases, a 'Food Alert for Action' is issued. This provides local authorities with details of specific action to be taken on behalf of consumers.

Ref: FSA-PRIN-18-2023

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