Fito Nature Boutique recalls Fito Vegan Collagen capsules because of undeclared soya

Fito Nature Boutique recalls Fito Vegan Collagen capsules because of undeclared soya which is not mentioned on the label. This means the product is a possible health risk for anyone with an allergy to soya.

Product details

Fito Vegan Collagen capsules

| Pack size | 40 capsules |
|------------|---------------|
| Batch code | 110323 |
| Use by | 10 March 2028 |

Risk statement

Allergen(s): Soya

This product contains soya making it a possible health risk for anyone with an allergy to soya.

Action taken by the company

Fito Nature Boutique is recalling the above product from customers and has been advised to contact the relevant allergy support organisations, which will tell their members about the recall. The company has also issued a point-of-sale notice to its customers. These notices explain to customers why the product is being recalled and tell them what to do if they have bought the product. Please see the attached notice.

PDF

Gweld Customer notice: Fito Vegan Collagen capsules as pdf(Open in a new window) (74.35 KB)

Our advice to consumers

If you have bought the above product and have an allergy to soya, do not eat it. Instead return it to the store from where you bought it for a full refund. For more information, contact customer services on 020 77 121 493 or email info@naturboutique.co.uk

About allergy alerts

Sometimes there will be a problem with a food product that means it should not be sold. Then it might be 'withdrawn' (taken off the shelves) or 'recalled' (when customers are asked to return the product). Sometimes foods have to be withdrawn or recalled if there is a risk to consumers

because the allergy labelling is missing or incorrect or if there is any other food allergy risk. When there is a food allergy risk, the FSA will issue an Allergy Alert.

Ref: FSA-AA-34-2023

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