

# Consumer Insights Tracker – Monthly Bulletin (May 2023)

This publication provides a monthly summary of the Food Standards Agency's (FSA) latest consumer insights tracker data.

## Background

The Consumer Insights Tracker provides up-to-date findings each month on consumer behaviour and attitudes in relation to the following topics:

- Food insecurity (including food affordability)
- Food availability
- Consumer concerns in relation to food
- Confidence in the food supply chain and the Food Standards Agency (FSA) as a regulator

This monthly bulletin summarises the key findings for each of these topics from wave 22 of the survey (conducted 12th – 15th May 2023).

Monthly data tables are available to download via the [FSA's data catalogue](#). Tracker bulletins dating back to April 2022 are available to view via the [Consumer Insights Tracker webpage](#). More detailed commentary, and timeseries analysis is published periodically on the [Consumer Insights Tracker webpage](#).

## Methodology

The Consumer Insights Tracker survey is conducted online via i:Omnibus (provided by Ipsos UK) with a representative sample of approximately 2,000 adults, aged 16-75, living in England, Wales and Northern Ireland. The data is weighted to represent this population on the key demographics of age, gender, working status and social grade. Further details on the survey methodology can be found in [the full publication reports](#).

Throughout this bulletin, where 'significantly' is used to describe a change over time, it refers to a statistically significant increase or decrease (at the 95% confidence level).

## Key Findings

### Food Affordability and Food Insecurity

In May 2023:

- 14% of participants reported that they had used a food bank or food charity at least once in the last month. This is in line with the previous month (12%, April 2023), but is significantly lower than the same month last year (17%, May 2022). The latest figure (14%, May 2023) is significantly higher than when tracking began in April 2020 (8%).
- 27% of participants reported that they had skipped a meal or cut down the size of their meals because they did not have enough money to buy food in the last month. This is in line with the previous month (25%, April 2023) and with the same month last year (28%,

May 2022). The latest figure (27%, May 2023) is significantly higher than when tracking began in April 2020 (18%).

- 32% of participants reported feeling worried about being able to afford food in the next month. This is significantly higher than the previous month (29%, April 2023), but remains in line with the same month last year (34%, May 2022).
- 84% of participants reported feeling concerned about food prices. This is in line with the previous month (85%, April 2023), and with the same month last year (82%, May 2022).
- 71% of participants reported that their shopping had 'got more expensive' in the past week. This remains in line with the previous month (71%, April 2023), but is significantly lower than the same month last year (74%, May 2022).
- From September 2022, participants were asked if any of the following applied to them, at least once, in the last month. In May 2023:
  1. 21% of participants reported that they had eaten cold food as they could not afford to cook hot food. This is not significantly different to the previous month (19%, April 2023), but is significantly lower than when tracking began for this question (25%, September 2022).
  2. 26% of participants reported that they could not afford their essential food shopping. This is not significantly different to the previous month (24%, April 2023), or to when tracking began for this question (28%, September 2022).
  3. 29% of participants reported that they had eaten food past its use-by date because they couldn't afford to buy more food. This is not significantly different to the previous month (27%, April 2023), but is significantly lower than when tracking began for this question (32%, September 2022).
  4. 33% of participants reported that they could not afford to eat a healthy balanced diet. This is significantly higher than the previous month (30%, April 2023), but is not significantly different to when tracking began for this question (33%, September 2022).

## **Food Availability**

- In May 2023, 32% of participants reported feeling worried about there not being enough food available for them/their household to buy in the next month. This is significantly higher than the previous month (29%, April 2023) but is not significantly different to the same month last year (33%, May 2022), or to when tracking began in April 2020 (31%).

## **Food Safety Behaviours to reduce energy bills**

From September 2022, participants were asked about a range of food safety related behaviours they carried out (at least once) in the last month to reduce energy bills and save money. In May 2023:

- 14% of participants turned off a fridge and/or freezer containing food. This is not significantly different to the previous month (13%, April 2023), but is significantly lower than when tracking began for this question (18%, September 2022).
- 21% of participants changed the settings on their fridge and/or freezer so that food is kept at a warmer temperature. This is not significantly different to the previous month (20%, April 2023), but is significantly lower than when tracking began for this question (27%, September 2022).
- 24% of participants lowered the cooking temperature for food. This is not significantly different to the previous month (22%, April 2023), but is significantly lower than when tracking began for this question (28%, September 2022).
- 24% of participants reduced the length of time that food is cooked for. This is not significantly different to the previous month (23%, April 2023), but is significantly lower than when tracking began for this question (29%, September 2022).

- 59% of participants used cheaper cooking methods (e.g., using a microwave, air fryer or slow cooker) instead of an oven to heat or cook food. This is not significantly different to the previous month (60%, April 2023) or to when tracking began for this question (59%, September 2022).

## Concerns about the Food Industry

In May 2023:

- 57% of participants reported feeling concerned about the healthiness of the food in their personal diet. This is not significantly different to the previous month (58%, April 2023), or to the same month last year (58%, May 2022).
- 61% of participants reported feeling concerned about animal welfare in the food industry. This is not significantly different to the previous month (59%, April 2023) or to the same month last year (61%, May 2022).
- 59% of participants reported feeling concerned about sustainability/the impact of food production on the environment. This is not significantly different to the previous month (59%, April 2023) or to the same month last year (59%, May 2022).
- 40% of participants felt concerned about the safety of food produced in the UK (in line with April 2023, 41%), compared to 54% who felt concerned about the safety of food imported from outside the UK (in line with April 2023, 52%).
- 44% of participants felt concerned about the quality of food produced in the UK (in line with April 2023, 43%), compared to 54% who felt concerned about the quality of food imported from outside the UK (in line with April 2023, 54%).

## Confidence in the Food Supply Chain

- The proportion of participants who reported that they were 'confident' in the food supply chain was 67% in May 2023. This is significantly higher than the previous month (63%, April 2023), and the 12-month average (64%), but in line with the same month last year (65%, May 2022).
- In May 2023:
  1. 78% of participants felt confident that those involved in the food supply chain in the UK ensure that food is safe to eat. This is in line with the previous month (78%, April 2023) and remains in line with the same month last year (May 2022, 77%).
  2. 70% of participants felt confident that those involved in the food supply chain in the UK ensure food is of a high quality. This is in line with the previous month (71%, April 2023) and remains in line with the same month last year (May 2022, 71%).
  3. 50% of participants felt confident that those involved in the food supply chain in the UK ensure that there are affordable food options for everyone. This is in line with the previous month (50%, April 2023) and remains in line with the same month last year (May 2022, 50%).
  4. 66% felt confident that those involved in the food supply chain in the UK ensure there is enough food available for people to eat. This is in line with the previous month (65%, April 2023) and remains in line with the same month last year (May 2022, 68%).

## Confidence and Trust in the FSA

- In May 2023, 61% of participants reported that they trust the FSA to do its job. This is in line with the previous month (59%, April 2023) and the same month last year (May 2022, 62%).
- In May 2023, most participants felt confident that the FSA:

1. Can be relied upon to protect the public from food-related risks (73%), this is in line with the previous month (71%, April 2023) and the same month last year (May 2022, 73%).
  2. Is committed to communicating openly with the public about food-related risks (69%), this is in line with the previous month (67%, April 2023) and the same month last year (May 2022, 69%).
  3. Takes appropriate action if a food-related risk is identified (76%), this is significantly higher than the previous month (73%, April 2023), but remains in line with the same month last year (May 2022, 76%).
- Confidence and trust in the FSA have remained broadly stable since tracking began for these measures in November 2021.

If you'd like further information on the data provided in this bulletin, please contact the FSA's Social Science Team at [socialscience@food.gov.uk](mailto:socialscience@food.gov.uk).