

# itsu (grocery) recalls itsu noodle'soup veg gyoza & greens because of undeclared crustaceans

itsu (grocery) is recalling chilled itsu noodle'soup veg gyoza & greens because some packs have been mispacked with a prawn gyoza that contains crustaceans which is not mentioned on the label. This means the product is a possible health risk for anyone with an allergy to crustaceans.

## Product details

### itsu noodle'soup veg gyoza & greens

<b>Pack size</b>	230g
<b>Use by</b>	All Use By dates up to and including 15 October 2022

## Risk statement

**Allergen(s):** Crustaceans

This product contains crustaceans, making it a possible health risk for anyone with an allergy to crustaceans.

## Action taken by the company

itsu (grocery) is recalling the above product from customers and has contacted the relevant allergy support organisations, which will tell their members about the recall. The company has also issued a recall notice to its customers, which explains to customers why the product is being recalled and tells them what to do if they have bought the product. Please see the attached notice.

PDF

[Gweld Customer notice: itsu grocery recalls itsu noodlesoup veg gyoza greens as pdf\(Open in a new window\)](#) (289.83 KB)

## Our advice to consumers

If you have bought the above product and have an allergy to crustaceans, do not eat it. Instead, send a picture of the use by date on the packaging to [customerservices@itsugrocery.com](mailto:customerservices@itsugrocery.com) for a full refund, or if preferred, contact itsu (grocery) on 0333 224 9510.

## **About allergy alerts**

Sometimes there will be a problem with a food product that means it should not be sold. Then it might be 'withdrawn' (taken off the shelves) or 'recalled' (when customers are asked to return the product). Sometimes foods have to be withdrawn or recalled if there is a risk to consumers because the allergy labelling is missing or incorrect or if there is any other food allergy risk. When there is a food allergy risk, the FSA will issue an Allergy Alert.

Ref: FSA-AA-54-2022

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