John West recalls John West On The Go Indian Tuna Rice Salad because of undeclared allergens

John West is recalling John West On The Go Indian Tuna Rice Salad because it contains soya and wheat (gluten) which are not mentioned on the label. This means the product is a possible health risk for anyone with an allergy to soya, and/or coeliac disease, an allergy or intolerance to wheat or gluten. This issue only affects products sold at ASDA stores.

Product details

John West On The Go Indian Tuna Rice Salad

Pack size	220g
Best before	June 2025

Risk statement

Allergen(s): soya and wheat (gluten)

This product contains soya and wheat (gluten), making it a possible health risk for anyone with an allergy to soya, and/or coeliac disease, an allergy or intolerance to wheat or gluten.

Action taken by the company

John West is recalling the above product from customers and they have contacted the relevant allergy support organisations, which will tell their members about the recall. The company has also issued a point-of-sale notice to its customers. These notices explain to customers why the product is being recalled and tell them what to do if they have bought the product. Please see the attached notice.

PDF

Gweld Customer notice: John West On The Go Indian Tuna Rice Salad as pdf(Open in a new window) (446.22 KB)

Our advice to consumers

If you have bought the above product and have an allergy to soya, and/or coeliac disease, an allergy or intolerance to wheat or gluten, do not eat it. Instead, return it to the store from where it was bought for a full refund. If you would like any further information, please contact consumercontact@john-west.com or Asda Customer Relations on 0800 952 0101.

About allergy alerts

Sometimes there will be a problem with a food product that means it should not be sold. Then it might be 'withdrawn' (taken off the shelves) or 'recalled' (when customers are asked to return the product). Sometimes foods have to be withdrawn or recalled if there is a risk to consumers because the allergy labelling is missing or incorrect or if there is any other food allergy risk. When there is a food allergy risk, the FSA will issue an Allergy Alert.

Ref: FSA-AA-51-2022

Tanysgrifio i newyddion a rhybuddion