

# Hovis Ltd recalls Ormo (Hovis) Food Service Frozen Pancakes with Buttermilk because of undeclared egg

Hovis Ltd is recalling Ormo (Hovis) Food Service Frozen Pancakes with Buttermilk because they contain egg, which is not mentioned on the label. This means the product is a possible health risk for anyone with an allergy or intolerance to egg.

## Product details

### Ormo (Hovis) Food Service Frozen Pancakes with Buttermilk

Pack size	Box containing 12 x 4 packs
Best before	All best before dates between 8 February 2023 to 11 July 2023

## Risk statement

**Allergen(s):** Egg

This product contains egg making it a possible health risk for anyone with an allergy or intolerance to egg.

## Action taken by the company

Hovis Ltd is recalling the above product from customers and has been advised to contact the relevant allergy support organisations, which will tell their members about the recall. The company has also issued a point-of-sale notice to its customers. These notices explain to customers why the product is being recalled and tell them what to do if they have bought the product.

PDF

[Gweld Customer notice: Ormo \(Hovis\) Frozen Pancakes with Buttermilk as pdf](#)(Open in a new window) (171.1 KB)

## Our advice to consumers

If you have bought the above product and have an allergy or intolerance to egg, do not eat it. Instead, return it to the store from where it was bought for a full refund.

## About allergy alerts

Sometimes there will be a problem with a food product that means it should not be sold. Then it might be 'withdrawn' (taken off the shelves) or 'recalled' (when customers are asked to return the product). Sometimes foods have to be withdrawn or recalled if there is a risk to consumers

because the allergy labelling is missing or incorrect or if there is any other food allergy risk. When there is a food allergy risk, the FSA will issue an Allergy Alert.

Ref: FSA-AA-36-2022

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