

# OUR APOLOGIES

## **PRODUCT RECALL: 300g Organic Hot Chocolate Drink lot code L7348**

It has come to our attention that a small number of our 300g Organic Hot Chocolate jars do not meet the high standards that we expect. We have received two reports where consumers have found glass fragments within the jar.

We care passionately that our consumers continue to enjoy Green & Black's products at their absolute best. Therefore we are issuing a recall for this batch of product which may be affected. The rest of the Green & Black's range is unaffected.

Any consumer who has bought our 300g Organic Hot Chocolate Drink with the lot code L7348 (found printed on the top of the lid) should dispose of the product immediately and return the lid to Green & Black's at 2 Valentine Place, London, SE1 8QH to receive a full refund.



We would like to reassure our customers that we always do everything we can to ensure that any purchase from the Green & Black's range reaches you in perfect condition. We would also like to apologise for any inconvenience and disappointment that this may have caused.

**GREEN  
&BLACK'S**  
ORGANIC

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