

Product recall notice

March 13th, 2010

Product recall notice for Butterkist Sweet Microwave Multipack and Butterkist Sweet Microwave Single Pack Popcorn

Following a full investigation Tangerine Confectionery is issuing a product recall on three batches of the Butterkist Sweet Microwave Multipack Popcorn and one batch of Butterkist Sweet Microwave Single pack popcorn (on clip strip).

It has been identified that the 3 x 100g Sweet Multipacks carrying the batch numbers B8386, B8497 and B8496 and the 100g Sweet clip strip packs carrying the batch number A8394, which are located in the best before panel on the packs, could have been contaminated by harmless Rice Weevils.

We would like to reassure customers that this does not represent any form of health risk and that the problem has been identified and is limited to only these two Butterkist products.

Whilst the vast majority of Tangerine Confectionery products are made in our UK factories, the Microwave Popcorn is produced on our behalf in France and was available in Asda, Sainsbury's, Morrisons and other multiple and independent retailers between 29th January and 13th March 2010.

If you have a pack which carries one of the affected batch numbers you should call FREEPHONE **0800 0352535** for further information on what to do, during the following hours:

Mon-Fri	8 am – 8 pm
Sat	9 am – 5 pm
Sun	10 am – 4 pm

A full refund will be made available for any customers affected by this recall.